## FICSA WORKSHOP FOR STAFF REPRESENTATIVES ON NEGOTIATING IN PERFORMANCE APPRAISALS

Hosted by the WHO/AFRO Staff Association, Brazzaville, 10-11 October or 13-14 October 2016 (9h30 to 17h00 each day with an hour for lunch)

## 2-day course outline

Day One	Welcome and Introductions	Understanding your Policy and Procedures  Aims: To understand workplace procedures  To identify stages in the process		Preparing for and meeting your member  Aims: To understand a members' motivations  To identify issues and concerns		Analysing Cases  Aims: To identify strengths and weaknesses in a case  To understand the appraisal process and competencies	
Day Two	Preparing for and meeting management  Aims: To identify		Improving Representation		Preparing and Presenting Cases  Aims: To prepare and present		Staff Association Agenda and Action Planning  Aims: To prioritise action after
	management's likely responses To prepare a preliminary case approach		Aims: To identify best practice in representing members  To develop common approaches and arguments		an appraisal case  To Practice responding in  appraisal cases		a case  To understand strategic use of appraisal cases

Simon Ferrar 2016