

Clinics

- COGEMO: 665 60 46; 538 51 08
- NETCARE: 547 09 11

Pharmacies

- MAVRE (Immeuble City Center): 281 18 39
- PHARMACIE du Centre (Avenue Lyautey, opposite Brazzaville's Main Hospital - CHU): 6686206; 5294319/9797518
- BIKOUMOU (open at night only, OCH District, CHU, adjacent to CEG Nganga Edouard): 282 02 53
- PHARMACIE FOCH (Avenue Foch, opposite the Ministry of Finance, City Center): 651 93 83
- LE ZOO (opposite CEG Nganga Edouard): 282 23 43/668 28 42

8. Recommended hotels

- MARINA: 655 85 556/
655 85 555
6507979;
- OLYMPIC: 281 34 36;
- LAICO: 281 03 02;
663 13 13
- BBH (ex Protea): 570 02 21
691 55 28
- SAPHIR: 543 12 06/
281 01 25
- HIPPOCAMPE: 668 60 68
- LEON: 661 65 82/ 281 23 11
- MERCURE: 661 44 44;
- LES BOUGAINVILLÉES: 281 11 56
- Hôtel du CENTRE: 7253454/
9542900;
281 15 06
- Hôtel du BOULEVARD: 672 55 73;
557 04 07
- AMBASSADEURS: 548 00 00
- DREAMS: 656 76 76;
281 00 20



9. Assistance

If involved in an incident, please immediately contact, FSO, LSA or the Radio Room, and the UN Military Squad will be dispatched to assist you.

In case of a road accident, kindly show your UN or WHO identification to the police officers. Then contact FSO, LSA or the Radio Room. A support team will be rushed to assist you.



SECURITY GUIDE

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1. Security clearance

A clearance request is mandatory prior to any mission to Congo. Login to ISECT at <https://dss.un.org/> to submit your clearance request. You should complete the following two courses:

- Basic Security in the Field;
- Advanced Security in the Field.

2. Geographical location of the Regional Office

The Regional Office is located to the south of Brazzaville. This is in Makélékelé District. The Regional Office is 12 km south of the City Center. It is on National Highway 1 and is part of the Pool Region.

3. Public transport

- Mini-Buses for public transport are painted green and white. They are not recommended.
- Taxis, also painted green and white, are recommended. You should always note down the number plate of the taxi.

4. Security areas

- City Center
- Batignolles
- Plateau des 15 Ans
- OCH Mougali III (near CHU)
- OCH de la Glacière
- Quartier Télévision (the block opposite the National TV House).

5. Communication

Main cellular telephone operators in Congo are :

- MTN ;
- ZAIN;
- WARID.

If you buy a local SIM card upon arrival in Brazzaville, please give your GSM number to the AFRO Security Office (tel.: 770 01 89; 664 79 00)

6. Your personal security

Very important

Contact the WHO Security Office upon arrival, for your briefing

At the hotel (or place of stay)

- Your accommodation should be within the security perimeter (see below for the list of recommended hotels);
- Do not open your hotel room to strangers or unknown persons;
- Keep the emergency numbers listed in (7) below.

On the street

- Always be alert and aware of people around you (eye contact);
- Walk close to the curb with a steady pace and in well lit areas;
- Avoid walking alone at dusk or especially near bars, hotels, restaurants and dance halls;
- Do not respond to conversations from unfamiliar persons;
- Do not display money or valuable items;
- Hold your handbag securely between your arm and your body.

If you are using a car

- Carry your UNLP or ID documents to cross checkpoints;
- Avoid traveling alone and at night and always lock vehicle doors and keep windows rolled up;
- Park in well lit areas only and have your keys ready to enter your car without lingering;
- Do not leave anything visible on the back seat;
- Avoid demonstrators on public roads;
- If you suspect you are being followed, drive to a public place;
- If your car breaks down in dark areas or in a crowded or unsafe place, stay in the locked car and call FSO or LSA immediately; you should politely decline assistance offered by unfamiliar persons;
- Refrain from assisting motorists who stop on the roadside; rather, request help for them;
- Never resist in case of attack; always keep a low profile.

7. Emergency numbers

AFRO :

- Field Security Officer, Mr Doumbia Abdoulaye:	770 01 89; 664 79 00
- Local Security Assistant, Mr Mouzele Jean-Pierre:	770 02 15; 660 43 27
- Radio Room:	770 02 01
- Mobile Gendarmerie of Djoué:	570 09 09
- Medical Service:	771 02 40; 771 02 44; 771 02 35

UNDSS :

- Security Adviser:	5663 20 93; 550 30 57
- Local Security Assistant:	663 94 94
- UN Military Squad:	663 99 50
- UN Nursery, Dr Bello Marouf:	959 82 29; 412 43 38; 753 31 40