



# COMMUNICATION 11/20

## FICSA MOU with the International Training Centre of the International Labour Organization (ITCILO)

To: Chairs, Member Associations/Unions  
Members of the Executive Committee  
Chairs, Members with Associate Status  
Chairs, Associations with Consultative Status  
Presidents, Federations with Observer Status  
Chairs and Vice-Chairs of Standing Committees  
Participants and Guests of the 73<sup>rd</sup> FICSA Council

Geneva, 6 February 2020

From: Evelyn Kortum, General Secretary

FICSA is excited to announce the signing of a Memorandum of Understanding (MOU) with the International Training Centre of the International Labour Organization ([ITCILO](#)), that provides close cooperation between both entities in matters of common interest.

Benefit for FICSA Members:

- 10% discount on tuition costs of all standard courses published in the [2020 ITCILO Course Catalogue](#), excluding Master's degree programme.
- This is applicable for all FICSA Members, excluding ITCILO staff who already has internal arrangements.
- To certify that the enrolment is from a FICSA Member, the individual staff member is required to obtain an official letter from their Staff Association/Union to certify that they are a member of the Staff Association/Union that are Members of FICSA. This should be sent together with the application to the selected courses.

More than 190 courses are available in the ITCILO Course Catalogue, and a list of eight training courses that are recommended for Staff Representatives is provided below:

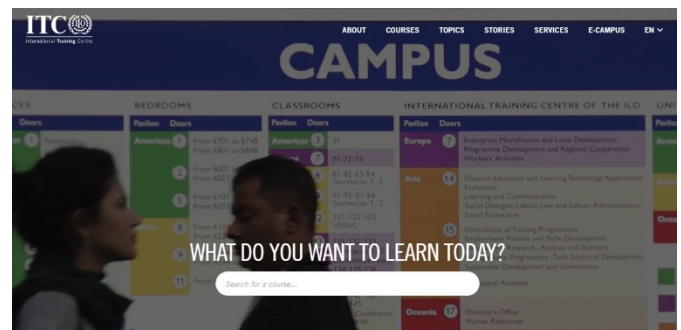
### 1) Enhancing Results-based Management and Labour Relations in the Public Sector

Code: A9012771

Venue: ITC/ILO, Turin, Italy and Amsterdam, Netherlands

Dates: 4 – 15 May 2020

(from 4 to 12 May in Turin, Italy, followed by study tour in Amsterdam, Netherlands, from 13 to 15 May 2020)



For further information: [click here](#)  
Link for applications: [click here](#)  
Deadline for applications: 20 March 2020

## **2) Turin Talks on Tools and Strategies for the Prevention of Disputes in the Workplace**

Code: A9012761  
Venue: ITC/ILO, Turin, Italy  
Dates: 02-04 June 2020  
For further information: [click here](#)  
Link for applications: [click here](#)  
Deadline for applications: 28 April 2020

## **3) Conciliation/Mediation of Labour Disputes**

Code: A9012780  
Venue: ITC/ILO, Turin, Italy  
Dates: 22 – 27 June 2020  
For further information: [click here](#)  
Link for applications: [click here](#)  
Deadline for applications: 17 April 2020

## **4) Managing Interpersonal Workplace Conflict**

Code: A9012785  
Venue: ITC/ILO, Turin, Italy  
Dates: 13 – 17 July 2020  
For further information: [click here](#)  
Link for applications: [click here](#)  
Deadline for applications: 29 May 2020

## **5) Negotiation Skills for Effective Collective Bargaining**

Code: A9012788  
Venue: ITC/ILO, Turin, Italy  
Dates: 7 – 11 September 2020  
For further information: [click here](#)  
Link for applications: [click here](#)  
Deadline for applications: 24 July 2020

## **6) Building Effective Labour Dispute Prevention and Resolution Systems**

Code: A9012799  
Venue: ITC/ILO, Turin, Italy  
Dates: 02 – 06 November 2020  
Participation cost: 2,285 euros (including single-room accommodation and meals)  
For further information: [click here](#)  
Link for applications: [click here](#)  
Deadline for applications: 6 September 2020

## **7) Conciliation/Mediation of Labour Disputes**

Code: A9712800  
Venue: ITC/ILO, Turin, Italy

Dates: 9 – 14 November 2020

Participation cost: 2,905 euros (including single-room accommodation and meals)

For further information: [click here](#)

Link for applications: [click here](#)

Deadline for applications: 18 September 2020

### **8) Academy on Social Dialogue and Industrial Relations**

Code: A901804

Venue: ITC/ILO, Turin, Italy

Dates: 23 November – 4 December 2020

Participation cost: 3,795 euros (including single-room accommodation and meals)

For further information: [click here](#)

Link for applications: [click here](#)

Deadline for applications: 9 October 2020