Dear colleagues,

With reference to our Communication 24/20 concerning the above webinar, we received positive feedback from many staff.

Please find a recording of the ‘Working from home’ webinar at this location if you wish to listen to it: https://youtu.be/0Th5UZh7igg

Gwyneth developed an additional training with the title: How to Manage Difficult Conversations – Helping Others Help Themselves.

The course content would cover:

- Establishing your own boundaries and setting the parameters of your personal responsibility
- Why providing advice isn’t always the best option
- How to talk to a colleague about harassment and/or bullying
- Don’t just stand there! Being a pro-active bystander
- The definitions of ethical and professional behavior
- Managing toxic co-workers
- How to say ‘no’ (without saying no)

If you would like to receive more information and register for this session, please contact:

E: gwyneth@feelgoodcoachingandconsulting.com or refer to the updated Training Catalogue.