

# COMMUNICATIONS

## ILO/ITC Training courses

**34/20****Geneva  
22 April 2020**

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To: All members

From: Evelyn Kortum, General Secretary

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Dear colleagues,

As you know, in [FICSA Communication 11/20](#) and [Communication 19/20](#) we proposed a number of relevant courses for you with special negotiated conditions. In light of the current circumstances, ITCILO have developed a number of additional online initiatives, including a distance-learning course on Conciliation/Mediation of Labour Disputes. The course will be conducted on a dedicated platform and will last from 1 to 21 June 2020.

More information: <https://www.itcilo.org/courses/conciliationmediation-labour-disputes-1>

...a distance learning course on the prevention of labour disputes

<https://www.itcilo.org/courses/tools-and-strategies-prevention-labour-disputes-workplace>

....and a distance learning course on social protection

<https://www.itcilo.org/courses/e-coaching-social-protection-towards-responsive-systems>

We hope this information may be helpful to you and that you even may give it a go.