

FICSA and UNICC Team Up to Secure a Brighter Future of Work for UN Staff

Sharing expertise in the digital transformation journey

Geneva 25 March 2021 - The Federation of International Civil Servants Association (FICSA), representing the views of over 40,000 International Civil Servants through their member staff associations/unions, recently signed an agreement with the United Nations International Computing Center (UNICC). Sharing expertise and experience in digital transformation journeys, UNICC has been identified as a crucial partner to address FICSA's work on the digitalisation process, the digital divide and its mandate to ensure staff engagement.

To support building a sustainable framework for the future technology roadmap of the UN system means not only to put staff members at the center of the process, but to make sure that experts are right at the center with us.

FICSA President Tanya Quinn-Maguire, at the Virtual 74th Annual FICSA Council Plenary where the recommendation for this partnership was adopted

This exciting partnership allows for more extensive and better-informed staff consultation processes. The short-term aims and goals of the partnership include:

- Demystifying issues surrounding enabling technologies among staff members through high-quality education and training as well as expert-led support for staff representatives, so as to empower them to contribute to ongoing discussions on technology and organizational restructuring on behalf of their constituency;
- Supporting staff members in employing digital tools in sustainable, healthy and proficient ways, in line with the UN Mental Health and Well-being Strategy;
- Fostering a science-based and human-centered approach to the digital transition within the UN, with FICSA serving as a sounding board for UNICC projects and initiatives;
- Identifying feasible solutions to address current inequalities in gaining access to and utilizing enabling technology, including for those that are disadvantaged due to limited access;
- Representing FICSA members at high level meetings with well-prepared FICSA positions.

Digitalisation has already begun, and FICSA members need to understand where these developments are heading. FICSA's long-standing commitment to fact-based staff representation informed the Council's decision to team up with professionals in digital business and technology at UNICC.

About FICSA

The Federation of International Civil Servants Association ([FICSA](#)) was established in 1952. Today, FICSA is a federation of staff associations and unions, which represents close to 40,000 members. FICSA fosters the development of the international civil service in accordance with the principles set forth in the UN Charter and the constitutions of the specialized agencies.

About UNICC

The United Nations International Computing Centre ([UNICC](#)) has 50 years of experience providing trusted services to United Nations programmes, funds and entities. Its mission is to provide digital business solutions to the United Nations family, maximise the sharing of infrastructure, systems and skills and generate economies of scale to benefit its over 70 Clients and Partner Organizations.

For more information, please reach out to business@unicc.org or ficsa@un.org

For media interviews, contact ficsa@un.org