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COMMUNICATIONS

Guide for staff representatives: Impact of digitalization and artificial intelligence as causes and enablers of organizational change

12/21**Geneva****15 March 2021**

To: All members

From: Cosimo Melpignano, General Secretary

Dear Colleagues,

You will recall that during the 73rd FICSA Council, the Standing Committee on General Service Questions (GSQ SC) recommended that the FICSA Executive Committee conduct a study on the impact of digitalization and the use of artificial intelligence when implementing organizational change, on staff's workload and mental health and well-being, and prepare a readiness plan to assist staff representatives and their staff associations/unions ([FICSA/C/73/D/23](#)).

We are glad to announce that the document: [Impact of digitalization and Artificial Intelligence as causes and enablers of organizational change](#) for FICSA members is online. Please read it carefully in the context of discussions with your administrations about organizational change and the opportunities and threats related to the digitalization and artificial intelligence, and [review the readiness plan](#) for staff representatives.

More information on enabling technologies: <https://ficsa.org/topics/future-of-work/enabling-technologies-workstream.html>).

As this is one of the most important topics of 2021, we urge you to get involved as per our [post-council statement](#) shared with you Friday 12 March 2021.
